

Nº 43590

3-jun-15

PRODUCT: DW

MODIFICATION AT THE ALTERNATIVE MOTOR DRIVE

Product concerned:

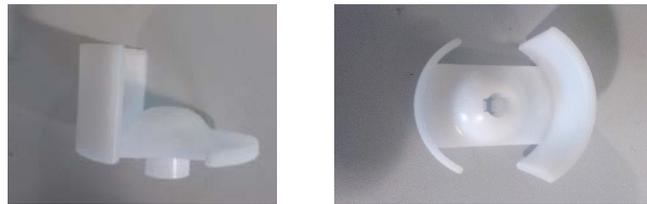
“Fenix Platform” dishwashers, with alternate washing function (with alternative motor drive). Models like 2LF-013S, LVF19, LVF65IT.....

Description about the problem:

The customer is claiming about a noise and in most of the cases it is not giving any fault code. This noise may not appear in the beginning of the washing program but once the program is in execution

Cause of the problem:

Mainly, the problem occurs due to a design error in the plastic part attached to the motor drive (diaphragm) used to alternate the washing between the top and the bottom of the washing machine. Photos of the Diaphragm:



Solution in Sareteknika:

Remove of the plastic part (diaphragm). The lack of the diaphragm doesn't make any leak in the dishwasher. The spare part (AS0014710) will be supplied as shown in the picture below.



After Sales action:

To change the motor drive.

Best regards,
Amaia Agirre
Sareteknika Technical Department Manager