

To be filled in by WORKSHOP / WORK CENTER				
Country:		PHILIPS LCD & Plasma <u>DEFECT DESCRIPTION</u> <u>FORM</u>		Type nr./Model nr. set
Customer Account nr.:				Serial nr. set
Job sheet nr.:				Type nr. display
				Serial nr. display
				Part nr display (12nc)
				Return number
GENERAL REPAIR DATA	Condition	<input type="checkbox"/> Constantly <input type="checkbox"/> Intermittently <input type="checkbox"/> After a while <input type="checkbox"/> In hot environment <input type="checkbox"/> In cold environment Other: <div></div>		
	Symptom(s)	<input type="checkbox"/> No backlight <input type="checkbox"/> No picture <input type="checkbox"/> Picture too bright <input type="checkbox"/> Scratches (LCD only acc. Pixel criteria sheet V4.0) <input type="checkbox"/> Only partial picture <input type="checkbox"/> Unstable picture <input type="checkbox"/> Flickering / flashing picture <input type="checkbox"/> Lines across/down image <input type="checkbox"/> Inactive row(s) <input type="checkbox"/> Inactive column(s) <input type="checkbox"/> Missing colour(s) <input type="checkbox"/> Light leakage Other: <div></div>		
PANEL REPAIR	Pixel Defect(s):	Dark dots Bright dots	Qty of dots:	Mark Defect(s):
	Symptoms	Following defect symptoms are out of warranty: <div> <div> - Broken glass / Broken polarizer - Scratch(es) on display / polarizer </div> <div> - Number of dark/bright pixels within spec. - Burn in (Plasma TV) / Sticking image (LCD TV) - MURA </div> </div>		
		These symptoms are not claimable.		
BOARD REPAIR	Defect Board		New Board	
	Spare Part Nr.	Serial Nr.	Spare Part Nr.	Serial Nr.
	1.			
	2.			
	3.			
	4.			

Note 1: The defective LCD-panel / PDP needs to be returned in the same packaging as the new part was send. If not the warranty claim will be rejected.