

Philips 6800 series Ultra Slim Smart 4K Ultra HD LED TV 40PUK6809 102 cm (40") 4K Ultra HD LED TV Dual Core DVB-T/C/S/S2 with Smart TV and Pixel Plus Ultra HD 40PUK6809/12 TPM14.2ELA

Service information

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Reference no.: SCC_109324

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Symptom

TV set type 40PUx6809/xx is not powered

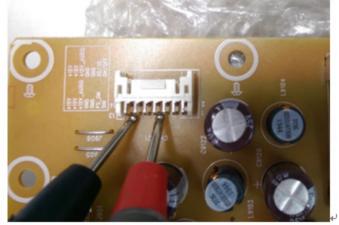
Cure

The power failure is caused by one or two defective diodes for 12V supply on the PSU board.

Follow these steps to check if D9106 and/or D9107 is defective and to perform the replacement. Step 1

a. On the PSU board, check with a multi-meter if there is 12V output on Pin13, Pin5 being GND.

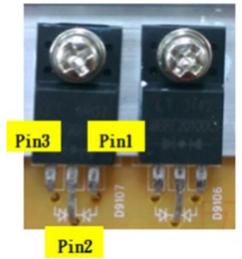
b. If no 12V output is measured, then proceed with step 2.

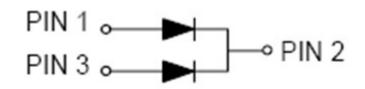


Step 2

a. Remove diode D9106 and/or D9107 from the power board.

b. Check the diode(s) on short circuit, with a multi-meter measure the resistance between Pin2 and Pin3 and/or between Pin2 and Pin1 and record in the table below.





Diode D/C↩	Part₽	Pin⊷	Result ₽
LT XXXX+	D910x	Pin2>Pin1₽	4
		Pin2>Pin3∉	4

c. If the diodes are defective, then remove the PSU board and perform the following replacement:

- Central Repair Workshops (CSPs) replace both diodes: Proceed with Step 3.

- General Workshops replace the entire PSU board: Proceed with Step 4.

Step 3 (Central Repair Workshops only)

a. Select two replacement Sanken Diodes (part number: FMEN-220A, TPV P/N: 093G 60329) for D9106 and D9107.



b. Pre-paint them with cooling oil.

- c. Screw back each diode on to the heat sink, then solder the pins.
- d. Mark an "S" on the bar code label to indicate that the diodes have been replaced with Sanken devices.



e. Replace R9112 with a new one (TPV part number - 061G1206100 JT, Spec - RST CHIPR 10 OHM +-5% 1/4W TZAI YUAN). f. Proceed with Step 5.

Step 4 (General Workshops only)

Select a replacement PSU board with Sanken Diodes ("green" mark on the heatsink)

Step 5

Mount the repaired or replacement PSU board in the TV and check if it is properly functioning.

Step 6

a. Return the defective diodes to the supplier for analysis, and, only in case of General Workshops, send the defective PSU board to RTS for repair.b. Log the case with Symptom code "111", description "NO POWER".

Remark

Mandatory action : For prevention, perform the replacement on all 40PUx6809/xx sets regardless of the issue reported . After removing the PSU board:

- Central Repair Workshops start with Step 3 to replace the diodes.

- General Workshops start with Step 4 to replace the PSU board.